Ackerman Cancer Center
Nondiscrimination and Accessibility Statement
Revised November 4, 2026

Ackerman Cancer Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ackerman Cancer Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ackerman Cancer Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
    - Qualified interpreters
    - Information written in other languages

If you need these services, please contact Vivienne Bennett, Clinic Manager

If you believe that Ackerman Cancer Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jennifer Zelaya, MHA
Director of Human Resources
10881 San Jose Blvd Jacksonville, FL 32223,
P: 904.880.5522 | F: 904.880.5533 | jenniferz@ackermancancer.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.